

NVQ Level 2 Logistics (Road Passenger Vehicle Driving)

Who is the programme for?

The Level 2 NVQ in Road Passenger Vehicle Driving is for people who already work or are required to drive Community Transport, Hackney Carriages, Private Hire Vehicles and Chauffeured vehicles. This NVQ qualification gives recognition for the diverse range of skills and knowledge that are required in order to carry out the transportation of passengers effectively and safely.

What is the programme content?

A flexible syllabus enables training to be tailored to meet specific needs. It gives participants the opportunity to build and develop more in depth driving skills as this profession is no longer just about transporting passengers. The programme aims to provide drivers of passenger vehicles with evidence of their driving ability. It also allows candidates to demonstrate competence in passenger health & safety, how to deal with difficult passengers as well as the delivery of excellent customer service. It also encourages candidates to demonstrate safe driving skills and develop good practice in understanding and complying with driver licensing, vehicle licensing and traffic legislation.

Learning and Assessment

An assessor will visit candidates in their usual place of work to assess and review learning and development on a regular basis. Candidates will be provided with the programme materials needed to complete the programme and will be required to work through a series of practical tasks and activities designed to reinforce the award outcomes. All tasks will relate to the daily work routine and therefore will cause minimal disruption to working patterns.

Entry Qualifications?

There are no specific entry requirements for this qualification, although candidates are expected to hold a full UK driving licence with D1 authorisation and be involved with road passenger transport vehicles as part of their job. Potential candidates will need to demonstrate that they have the necessary enthusiasm and commitment to successfully complete the programme.

Duration

There is an expectation that it will be completed within 6 months maximum.

How it all works

This NVQ will allow drivers to apply knowledge, understanding and skills to a level required by their employer, thus proving competency in their job role. Candidates will study the following mandatory units:

- Ensure the health and safety in your work environment in the Road Passenger Transport Industry
- Drive community transport, chauffeured, taxi or private hire vehicles safely and efficiently
- Provide professional customer service in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries
- Deal effectively with difficult passengers
- Deal with emergencies and incidents during a journey transporting passengers in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries
- Provide a transport service in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries for passengers who require assistance
- Achieve effective working relationships with colleagues. Transport children and young persons by mini-bus, taxi, private hire or chauffeuring

Plus a further two optional units from a choice of 13.

Funding

The level 2 NVQ programme is fully funded by the Train to Gain service.

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Educating to Enrich

Optional Units

- Operate a community transport service for children and young persons
- Operate a community transport service
- Transport passengers in the Community Transport Industry who have special requirements
- Implement defensive driving in the Road Passenger Transport Industry
- Support learners by mentoring and coaching in the workplace
- Develop and maintain your work skills and knowledge in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries
- Routine cleaning of passenger transport vehicles
- Transport parcels, luggage and other items in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries
- Plan routes in the Road Passenger Transport Industry
- Process fares in the Community Transport, Chauffeur, Taxi and Private Hire Vehicle Industries
- Manage and administer small businesses in the Community Transport, Taxi or Private Hire Vehicle Industries
- Process telephone bookings in the Road Passenger Transport Industry